

## C1832 CHINESE BIG5 (TRADITIONAL) FIRMWARE RELEASE NOTES

### WM-Nano Table Top Automatic Wrapper

**Procedure to install new WM-Nano firmware.** Refer to the *WM-Nano Setup Manual* for complete information.

1. Copy the WM-Nano wrapper firmware folder "Soft" onto an empty USB memory stick.
  - The folder and files must not be zipped.
  - The "Soft" folder must be the only data on the USB memory stick.
2. With the WM-Nano powered OFF raise the left side access panel.
3. Insert the Memory Stick in to the USB port.

**DO NOT REMOVE** the USB Memory Stick during the firmware update procedure.
4. Power up the WM-Nano, press **ENTER** at the Date/Time confirm screen.

**Note:** Power up may take several minutes depending on the firmware version.
5. The upper display bar will be red indicating boot up from a USB Memory Stick.

**Note:** The wrapper will also be in "European" mode.
6. A warning message "Data Composition Is Different. Please Initialize the Memory" (0114-0000) may be displayed if the current and new firmware versions differ greatly. If this message appears press **OK** and skip to step 8.
7. Press the **MODE** key to enter the Main menu.
8. Enter **495344** and press the **PLU** key to access hidden menu steps.
9. Press the **ADJUST** menu button.
10. Scroll down and select **DOWNLOAD** (page 2/3).
11. Press the **USB>MAIN (PRG+IMG)** button.
12. Press the firmware version to be installed. It will be highlighted.
13. Press **EXECUTE**.
14. Screen 15034-0000 "DATABASE VERSION IS DIFFERENT" may be displayed. Press **EXEC** to continue.
15. Press **EXEC** to begin the firmware download.
16. The screen will show the firmware download progress.

**Note:** The download may take a few minutes to begin and up to 15 minutes to complete. Data transfer may be confirmed by the flashing light on the USB memory stick.
17. When message 15029-0000 is displayed the firmware download is complete -- power the wrapper off.
18. Remove the USB Memory Stick.
19. Power up the WM-Nano, press **ENTER** at the Date/Time confirm screen.
20. Press the **MODE** key to enter the Main menu.
21. Enter **495344** and press the **PLU** key to access hidden menu steps.
22. Press the **ADJUST** menu button.
23. Scroll down and select **MODEL** (page 3/3).
24. Set the Model configuration as follows:
  - **Model Select** = UNI-7 RP
  - **WM-Nano** = CONNECT
  - **WM-Nano Type** = L-TYPE
25. Press the **RETURN ARROW** (top right).
26. Power the wrapper off at the prompt to reboot the machine.
27. Power up the WM-Nano, press **ENTER** at the Date/Time confirm screen.
28. Press the **MODE** key to enter the Main menu.
29. Enter **495344** and press the **PLU** key to access hidden menu steps.
30. Press the **ADJUST** menu button.
31. Scroll down and select **DOWNLOAD** (page 2/3).
32. Press **OK** at the warning message "No USB Memory" (0396-0000).
33. Press the **SUB** tab.
34. Press the firmware version to be installed. It will be highlighted.
35. Press **EXECUTE**.
36. Press **EXEC** to begin the firmware download.
37. The screen will show the firmware download progress.

**Note:** The download takes a few minutes to complete.
38. When the download is complete press the **RETURN ARROW** (top right).
39. Press the **OPERATION** button (lower right) to return to Normal Operation mode

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Version C1832 features & changes [25 July 2012]

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Wrapper CPU board firmware version: **J0796L (required)**

Use with SLP-5 **2.30** or later (strongly recommended for compatibility)

Use with SLP-V **3.05g** or later (strongly recommended for compatibility)

[Firmware Database Structure Version: 2.17.881.0]



### Caution

**Memory initialization may be required when upgrading to this firmware version.** Use SLP-5 Maintenance Utility / SLP-5 or SLP-V i-Support / SLP-V to backup the scale before upgrading. Due to significant changes in the memory structure, after firmware installation a standard memory clear will be necessary: **Master Data Clear & System Data Init.** (Adjust menu, Memory Clear).

The following lists the main changes from the previous version.

1. C1830 is based on standard WM-Nano firmware B0684M.
2. Added Chinese BIG5 (Traditional) character support.  
**Note:** Chinese characters cannot be entered at the WM-Nano. They must be entered using SLP-5 or SLP-V configured to support Chinese BIG5 and sent to the scale.
3. Enabled printing of Chinese BIG5 (Traditional) characters. Available font sizes are:
  - Large: 32x32 (0X0f)
  - Medium: 24x24 (0X0c)
  - Small: 16x16 (0x06)
4. Enabled PLU description display in ASCII (English) and Chinese BIG5.
  - a. The following display patterns are available.
    - Line1: ASCII                      Line2: ASCII
    - Line1: Chinese BIG5      Line2: Chinese BIG5
    - Line1: ASCII                      Line2: Chinese BIG5
    - Line1: Chinese BIG5      Line2: ASCII
  - b. English font size 30x15 (up to 17 characters per line) and font size 14x7 (18 or more characters per line) plus Chinese BIG5 font size 32x32 (up to 8 characters per line) and font size 32x16 (9 or more characters per line) are used for the item name display in operation mode.
  - c. When ASCII and Chinese BIG5 are mixed on one line, the Chinese BIG5 will not be shown.
5. Printing is also supported in the above patterns.
6. Added a LAN Connection setting to notify the operator if the last automatic Comm Check to the target PC did not receive a reply. A standard Ping command is used to verify the connection.
  - a. Setting is located at the Setup menu > Machine No. (Comms) > PC Comms tab > LAN Connect Check.
  - b. Options:
    - NO (default) – no check
    - YES – display an error each time a PLU is called if there was no connection
  - c. Error 9804-0000 SCALE IS OFFLINE, ETHERNET CABLE MAY NOT BE CONNECTED is displayed when any PLU is called if there was no response to the last automatic Comm Check.
  - d. The default time for the automatic Comm Check Period was reduced to 180 seconds.
  - e. The PC IP Address is the target address for the automatic Comm Check.

## C1832 CHINESE BIG5 (TRADITIONAL) FIRMWARE RELEASE NOTES

### WM-Nano Table Top Automatic Wrapper

**\*\* REFERENCE: WM-Nano Firmware Up to B0684M \*\***

#### **Version B0684M** features & changes [19 June 2012]

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Wrapper CPU board firmware version: **J0796L (required)**

Use with SLP-V **3.05g** or later, SLP-5 **2.04j** or later.

[Firmware Database Structure Version: 2.17.881.0]

\*Firmware structure is compatible with the previous version. Memory clear is not necessary.

The following lists the main changes from the previous version (B0684J)

1. Increased the speed of creating backup files. Files that required more than 30 minutes now are completed in approximately two minutes.
2. Increased the speed of reloading backup files.
3. Fixed a bug where an incorrect error message ("POS Format Error") was displayed when the scale was under weight when the wrapper tried to return to home position. This usually occurred when the platter was not placed back on the scale after cleaning or service.
4. Corrected the text on the Left Side Door Open error message.
5. Fixed a bug where communication failed when restoring an i-Support backup that included Scale Configuration. This was caused by a problem with the System Master file's internal structure.
6. Fixed a bug where the PLU cleared during manual labeling.
7. Wrapper Application program changes – version J0796L
  - a. Added support for an updated Motor Control board driver that operates the lift motor, rear folder, discharge pusher, and in-feed pusher.
  - b. Added error messages (0415-0011, 0415-0012) when the rear folder does not reach the front position in the allotted time. This would occur during a package jam.

#### **Version B0684J** features & changes [27 February 2012]

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Wrapper CPU board firmware version: **J0796J (required)**

Use with SLP-V **3.05g** or later, SLP-5 **2.04j** or later.

[Firmware Database Structure Version: 2.17.881.0]

\*Firmware structure is compatible with the previous version. Memory clear is not necessary.

The following lists the main changes from the previous version (B0684G)

1. Added a Film Temperature Check setting (Adjust menu, Wrapper, Adjust2). If enabled, error 0297 "FILM IS NOT GETTING WARM" is displayed when the fan heater temperature is below the programmed value.
2. Added a Film Sensor Check setting (Adjust menu, Wrapper, Adjust2). If enabled, the Nano checks for film in the two following cases.

**Note:** Film Detection sensors are required for this function to operate.

- a. No Film. If no film is detected during film feeding error 0482 "FAILED TO FEED FILM" is displayed. The detection time interval must be programmed. Use the "MEASURED VALUE (FILM SENSOR)" to determine the appropriate film detection time interval.

0482 Sub-Error Numbers:

- 0100: Film was not detected at both front and rear sensors.
- 0101: Film was not detected at the front sensor.
- 0102: Film was not detected at the rear sensor.

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- b. Film Remaining. If film is detected prior to film feeding error 0480 "FILM IS REMAINING" is displayed.  
0480 Sub-Error Numbers:
  - 0100: Film is detected at both front and rear sensors.
  - 0101: Film is detected at the front sensor.
  - 0102: Film is detected at the rear sensor.
3. Fixed a bug where the Pack Date display remained in the short numeric format (MM.DD.YY) when the function key size was medium. The format now displays correctly as MMM.DD.YYYY.
4. Fixed a bug where the first line of a list of items is not shown. When paging through a list of items the first line did not change.
5. Added a WM-Nano image to various error message screens. When an error occurs the section of the wrapper image involved is highlighted in red, blue, or yellow.  
Red: used to indicate WM-Nano sections preventing operation until a problem resolved  
Blue: used to indicate WM-Nano sections related to a problem  
Yellow: used to indicate a problem with the label or label cassette
6. Added an image showing label threading instructions. The image is displayed when the label cassette is removed.
7. Added a FEED button to various error display messages. The button is used to recover when labels run out, etc.
8. Fixed a bug where it was not possible to exit from the Tray list back to the operation mode.
9. Wrapper Application program changes – version J0796J
  - a. Added a setting to receive or ignore the PLU File's tray related settings transmitted to the Nano from the PC. Three PLU fields are affected: Wrap Mode, Tray Number, and Volume. The "PLU's Wrap Parameter" setting is in the Setup menu, Country, Misc.  
Two selections are available:
    - Receive – overwrite the current PLU tray settings (default)
    - Skip – ignore downloaded PLU tray settings
  - b. Fixed a misspelling of "TEMPERATURE" on Setup menu, Country, Misc. screen.

#### Version B0684G features & changes [3 November 2011]

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Wrapper CPU board firmware version: **J0796H (required)**  
Use with SLP-V **3.03b** or later (3.05g or later [strongly recommended](#))  
[Firmware Database Structure Version: 2.17.881.0]

\*Firmware structure is compatible with the previous version. Memory clear is not necessary.

The following lists the main changes from the previous version (B0684F)

1. Added item listing to PLU No. List function key. Enter the target PLU number then press PLU No. key. The closest item to the entered number will be highlighted. Press the desired item to be recalled.
2. Added item listing to Label Batch function key. On the Label Batch screen enter the target PLU number then press any blank button in the PLU No. column. The closest item to the entered number will be highlighted. Press the desired item to add it to the Batch.
3. Changed Tare operation
  - a. Tare values may be reduced without requiring the PLU to be recalled.
  - b. Tares programmed to PLUs and manually entered tares may be cleared by entering 0, TARE. This must be done when there is no weight on the scale.  
**Note:** Tray tare weights cannot be cleared.
4. Fixed a problem with Department totals.

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5. Modified default settings:
  - a. Changed PLU text search to look at All Lines in PLU Name [Setup menu, Operation Settings, Call tab, Find PLU]
  - b. Changed Auto Print of Fixed Price items to disabled [Setup menu, Operation Settings, Prod. tab, Fix Price Auto Print (Weigh)]
6. Added Database Compact (Vacuum) function to recover previously used memory. Without the Vacuum function the Remaining Memory amount may not be accurate as memory previously used by deleted items is not available.

Uni-7: On the Memory Clear page press 495344, PLU to reveal the Vacuum function key (located below the Return [↵] key). If there is insufficient memory available to perform the compaction an error is displayed. See the Notes below.

PC: Added Database Compact (Vacuum) command (3037) to the Uni-7 Comms Protocol. When the command is sent to the Uni-7 a message is displayed during compaction. The scale reboots when complete. If there is insufficient memory available to perform the compaction the Uni-7 returns an error code to the PC and displays an error. See the Notes below.

**Notes**: Database compaction requires an amount of free memory space equal to or greater than the database size. When there is insufficient available memory, refer to the options listed below.

  - a) Backup the Uni-7 using SLP-V. Perform a RAM Clear. Delete unnecessary data in SLP-V and resend to the scale.
  - b) Recognize the amount of remaining (available) memory is potentially inaccurate.
7. Wrapper Application program changes – version J0796H
  - a. Modified wrapping timing calculations for improved performance

**Note**: This affects wrap settings of any trays programmed using previous firmware. Recheck all trays and adjust wrapping as needed.
  - b. Fix a Fan Heater controller problem.

#### Version B0684F features & changes [12 October 2011]

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Wrapper CPU board firmware version: **J0796G (required)**  
Use with SLP-V **3.03b** or later (3.05g or later [strongly recommended](#))  
[Firmware Database Structure Version: 2.17.881.0]

\*Firmware structure is compatible with the previous version. Memory clear is not necessary.

The following lists the main changes from the previous version (C1758)

1. Updated Standby Mode to include shutting off the heaters. When the Standby Mode (Setup menu, Standby Mode) is enabled the display dims and the Seal Bar Heater and the Fan Heater shut off.

**Note**: The Standby Mode activates only after the Nano sets idle for the programmed interval.
2. Added Cleaning Mode.
  - Function key Cleaning, #220 added (Program menu, Preset Keys)
  - Pressing the Cleaning key in operation mode displays an advisory message. Press START to raise the Lift and lower the Infeed Pushers to facilitate cleaning.
3. Changed Tray programming menu to use "+" and "-" key names to increase and decrease wrapping parameters. (Program menu, Tray)
4. Fixed a bug where the wrapper locked in a loop when the labels ran out. The Return key is now recognized to allow the Feed to align the new labels.

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5. Fixed a bug where temperature units were shown as "C" when "F" was selected. (Setup menu, Country, Misc.)