

AG Scale Labor and Mileage Reimbursement Program

IMPORTANT NOTE:

All labor and warranty claims must be authorized by Rice Lake Weighing Systems (hereafter referred to as Rice Lake). A Return Materials Authorization (RMA) number will be required to submit warranty reimbursement claims.

The following outlines warranty labor and reimbursement for AG scale warranty support. Warranty claims are for defects in materials and workmanship only. This labor reimbursement program is only available for the following models: MAS-M2, MAS-P2, MAS-LC, MAS-LM and SAS.

Labor

16 hours maximum on-site labor, maximum rate \$70.00 per hour

6 hours maximum travel time, maximum rate \$58.00 per hour

Mileage Charges

Test truck - \$2.00 per mile, maximum 120 miles

Pickup - \$0.70 per mile, maximum 120 miles

This reimbursement program only applies to AG scale products shipped from Rice Lake that are listed above. Ancillary equipment provided by others is the responsibility of others.

Rice Lake will specify particular components, actions and material to be used in the installation and completion of an AG scale. The provided components must meet Rice Lake specifications, or warranty reimbursement may not occur.

Parts Replacement under AG Scale Limited Warranty

Component Parts:

100% replacement cost.

Component products shipped from Rice Lake are covered under our standard return and warranty program.

These warranties exclude all other warranties, expressed or implied, including without limitation warranties of merchantability or fitness for a particular purpose. Neither Rice Lake nor distributor will, in any event, be liable for incidental or consequential damages.

Rice Lake and buyer agree that Rice Lake's sole and exclusive liability hereunder is limited to repair or replacement of such goods. In accepting this warranty, the buyer waives any and all other claims to warranty.

Should the seller be other than Rice Lake, the buyer agrees to look only to the seller for warranty claims.

No terms, conditions, understanding or agreements purporting to modify the terms of this warranty shall have any legal effect unless made in writing and signed by a corporate officer of Rice Lake and the buyer.

AG Scale Certificate of Limited Warranty

Statement of Limited Warranty

Subject to the terms and conditions as stated herein: Rice Lake warrants its MAS-M2, MAS-P2, MAS-LC, MAS-LM and SAS to be free from defects in material and factory workmanship for a period of time from the date of shipment as stated in this document.

Weldments and Weighbridge: **Five years**

Parts and Electronics: **Two years**

Terms and Conditions of Limited Warranty

This obligation is limited exclusively to original equipment manufactured or supplied by Rice Lake and is subject to the inspection, analysis and determination by Rice Lake regarding the nature and cause of any failure.

Defective components, mechanical or electrical, will be repaired or replaced by an authorized Rice Lake Dealer. The Scale owner agrees to pay the dealer for services provided that are not covered under the Ag Scale Labor and Mileage Reimbursement Program. Rice Lake may require the faulty components be returned to the factory at the discretion and authorization of Rice Lake.

This warranty does not extend to any labor, material or service charges involved in removal or replacement of the scale from its current location.

Rice Lake is not responsible and will not be held liable for losses, injury or damage caused to persons or property resulting during installation or failure during use of Rice Lake products or any consequential damages that may arise from their use.

Rice Lake reserves the right to incorporate improvements in material and design of the products without notice and is not obligated to incorporate the same improvements in equipment previously manufactured.

In certain cases, such as used equipment or peripheral equipment not manufactured by Rice Lake, a reduced warranty may apply. Specific details to these exceptions are provided separately or at the time of purchase.

Rice Lake shall not be obligated under any warranty different than as set forth herein. The Rice Lake warranty is limited to the initial customer and installation and is not transferable in the event of resale.

Conditions Which Void Limited Warranty

This warranty shall not apply to equipment which:

- A. Has had repairs and modifications not authorized by Rice Lake which in Rice Lake judgment has affected the performance
- B. Has been subject to misuse in overloading, negligent handling, improper installation, accident, damage by fire, water, submersion or act of God
- C. Has had serial number altered, defaced or removed
- D. Has not followed Rice Lake recommendations for epoxy, galvanizing or stainless steel construction for installation in harsh environments
- E. Has not been grounded according to Rice Lake recommended procedure
- F. Has had the length of the load cell altered or cut

Freight Carrier Damage Claims for equipment damaged in transit must be referred to the freight carrier. Visible damage should be reported immediately. Concealed damage as soon as possible in any case, within fifteen (15) days of receipt of shipment, in accordance with freight carrier regulations.

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED INCLUDING ANY WARRANTY EXTENDED BEYOND THE DESCRIPTION OF THE PRODUCT. This warranty statement sets forth the extent of our liability for breach of any warranty or deficiency in connection with the sale or use of the product. It is understood that Rice Lake will not be liable for consequential damages of any nature, including but not limited to, loss of profit, delays or expenses, whether based on tort or contract.